

Dear Valued Customer,

OmniTRAX is committed to safe working partnerships. Like you, we see safety as good business and we seek to promote our industry leading efforts in safety with all our customers. Let's work together to ensure your employees and ours have a safe working environment each and every day.

Thanks to a focused effort, train accidents at OmniTRAX served customers were reduced by 10% in 2015. Our goal is to eliminate all of these incidents.

Attention to conditions on and around track is extremely important; a link to the OmniTRAX Customer Safety Handbook has been provided below to assist.

Track Maintenance: Depending on your location, Federal/State regulations require monthly track inspections by a qualified track inspector. Please make sure your inspection records are available upon request to OmniTRAX or any regulatory agency. If your track is covered with debris, or if you have gravel crossings on your property, inspections of tie and rail conditions cannot be properly done. Track not properly inspected or maintained cannot be safely switched and may be subject to suspension of service and/or additional tariff charges. The risk for a derailment increases without proper inspection and maintenance.

Close or Restricted Clearance Hazards: Serious injury can occur if minimum railroad clearance standards are not maintained. If you are planning to modify load out bays, are working adjacent to any track, or have any obstructions or pieces of equipment within minimum clearance standard ensure you contact OmniTRAX as soon as possible and prior to any work being done so your plans can be reviewed. Railroad fences/gates securing your property should have proper locking mechanisms to ensure gates don't swing back into rail equipment when cars are being spotted or pulled. Railroad employees can be seriously injured if struck by or knocked off of a car by an improperly secured gate.

Loading and Containment: Railcars must be properly loaded with all doors, hatches, and/or outlet gates secured prior to release. Cars that are deemed to be improperly loaded, improperly balanced, or those that do not have all doors, hatches and/or outlets properly secured will not be moved until safe to do so.

Railcar Handling and Securement: Railcars must not be moved while hand brakes are fully or partially applied as the wheels of a railcar develop flat spots due to friction between the rail and the wheel. Wheels with flat spots are detrimental to the structural integrity of the railway track and the wheel itself.

Housekeeping: The number one cause of injuries at customer facilities is slip, trip, and falls. Please ensure your facility is free of any debris, hoses, equipment, or uneven ground by performing periodic inspections. Particular attention should be paid to drainage conditions.

If you have any questions or concerns please directly contact your local OmniTRAX Railroad Operating Team or OmniTRAX Customer Service at (877-276-3777). Thank you for your business and continued support of a joint safe culture.

A copy of our Customer Safety Handbook is provided on our website:

<http://omnitrax.com/wp-content/uploads/2016/09/OmniTRAX-Customer-Safety-Handbook-.pdf>



Sergio Sabatini  
Chief Operating Officer

RAIL MADE

EASY